

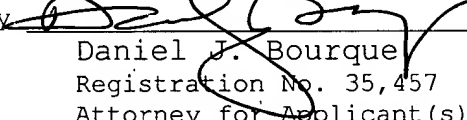


#7 5-25-03
IDS/Statement
PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application : Jose Villena et al.
Serial No. : 09/456,166
Filed : December 7, 1999
For : Non-Blocking Expandable Call Center
Architecture
Attorney's Docket : CELLIT-003XX
Examiner : Steven Blount
Group Art Unit : 2742

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail in an envelope addressed to: Commissioner for Patents
P.O. Box 1450, Alexandria, VA 22313-1450 on May 13, 2003.

By 
Daniel J. Bourque
Registration No. 35,457
Attorney for Applicant(s)

INFORMATION DISCLOSURE STATEMENT
UNDER 37 CFR 1.97 and 1.98

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

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Sir:

CONTENT OF INFORMATION DISCLOSURE STATEMENT 37 CFR 1.98

Pursuant to 37 CFR 1.98(a), this Information Disclosure Statement includes PTO Form 1449 listing all patents, publications, applications, or other information submitted for consideration by the Office and a copy of each patent, publication, application, or other information.

05/16/2003 HROCHA1 00000002 09456166

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In re: Jose Villena et al.
Filed: December 7, 1999
Serial No.: 09/456,166
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FILING OF INFORMATION DISCLOSURE STATEMENT 37 CFR 1.97

Filed Under 37 CFR 1.97(b)

[] Pursuant to 37 CFR 1.97(b), this Information Disclosure Statement is being filed within three months of the filing date of the above identified application, within three months of the entry of the national stage of the above identified application, or before the mailing date of the first office action on the merits.

Accordingly, applicant(s) submits that no fee or certification is required.

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Filed Under 37 CFR 1.97(c)

[X] Pursuant to 37 CFR 1.97(c), this Information Disclosure Statement is being filed after the period specified in 37 CFR 1.97(b) and before the mailing date of any of a final action, a notice of allowance, or an action that otherwise closes prosecution in the application. Accordingly, applicant(s) submits either a Statement Under 37 CFR 1.97(e) or the fee set forth in 37 CFR 1.17(p), as indicated below.

In re: Jose Villena et al.
Filed: December 7, 1999
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Page 3

Filed Under 37 CFR 1.97(d)

[] Pursuant to 37 CFR 1.97(d), this Information Disclosure Statement is being filed after the period specified under 37 CFR 1.97(c) and on or before payment of the issue fee. Accordingly, applicant(s) submits both a Statement Under 37 CFR 1.97(e) and the fee set forth in 37 CFR 1.17(p), as indicated below.

In re: Jose Villena et al.
Filed: December 7, 1999
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Page 4

STATEMENT UNDER 37 CFR 1.97(e)

[] The undersigned submits that each item of information contained in the information disclosure statement was first cited in any communication from a foreign patent office in a counterpart foreign application not more than three months prior to the filing of the information disclosure statement.

[] The undersigned submits that no item of information contained in the information disclosure statement was cited in a communication from a foreign patent office in a counterpart foreign application, and, to the knowledge of the person signing the certification after making reasonable inquiry, no item of information contained in the information disclosure statement was known to any individual designated in §1.56(c) more than three months prior to the filing of the information disclosure statement.

In re: Jose Villena et al.
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FEE SET FORTH IN 37 CFR 1.17(p)

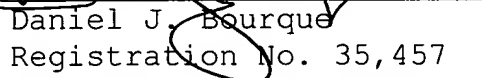
[X] The information disclosure statement fee of \$180.00 set forth in 37 CFR §1.17(p) is enclosed herewith.

The Commissioner is hereby authorized to charge payment of any additional fees associated with this communication or credit any overpayment to Deposit Account No. 02-3285.

Respectfully submitted,

Jose Villena et al.

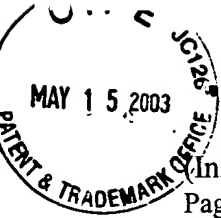
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Date: 5-12-03



Information Disclosure Statement - Section 2. FORM PTO - 1449 (Modified)

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Section 2. Form PTO - 1449 (Modified)

FORM PTO-1449 (Modified)		U.S. DEPARTMENT OF COMMERCE PATENT AND TRADEMARK OFFICE		Atty. Docket No. CELLIT-003XX		Serial No. 09/456,166		
INFORMATION DISCLOSURE STATEMENT BY APPLICANT (Use several sheets if necessary) (37 CFR 1.98(b))				Applicants Jose Villena Eyal Ben-Chanoch		RECEIVED MAY 19 2003 Technology Center 2600		
				Filing Date December 7, 1999				
U.S. PATENT DOCUMENTS								
EXAMINERS INITIALS	PATENT NUMBER			ISSUE DATE	PATENTEE	CLASS	SUBCLASS	FILING DATE IF APPROPRIATE
	R	E	3 6 4 1 6	11/30/1999	Szlam et al.	379	88.09	
	3	3	3 3 2 7 1	07/25/1967	S. J. Robinson, et al.	343	113	
	4	0	6 6 8 4 7	01/03/1978	Giordano	179	99	
	4	2	8 6 1 1 8	08/25/1981	Mehaffey et al.	179	18 D	
	4	3	5 6 3 4 8	10/26/1982	Smith	179	1 MN	
	4	3	9 2 1 2 9	07/05/1983	Mehaffey et al.	340	765	
	4	4	0 8 1 0 0	10/04/1983	Pritz et al.	179	27 D	
	4	4	7 7 6 9 8	10/16/1984	Szlam et al.	179	90 BD	
	4	4	9 4 2 2 9	01/15/1985	Jolissaint	370	58	
	4	5	1 0 3 5 1	04/09/1985	Costello et al.	179	27 D	
	4	5	4 0 8 5 5	09/10/1985	Szlam et al.	179	84 R	
	4	5	9 3 2 7 3	06/03/1986	Narcisse	340	539	
	4	5	9 9 4 9 3	07/08/1986	Cave	179	18 FH	
	4	6	0 0 8 1 4	07/15/1986	Cunniff et al.	179	18 BC	
	4	6	7 7 6 6 3	06/30/1987	Szlam	379	211	
	4	6	9 2 8 5 8	09/08/1987	Redford et al.	364	200	
	4	6	9 4 4 8 3	09/15/1987	Cheung	379	34	
	4	7	2 0 8 5 3	01/19/1988	Szlam	379	211	
	4	7	4 2 5 3 7	05/03/1988	Jesurum	379	351	
	4	7	4 2 5 3 8	05/03/1988	Szlam	379	361	
	4	7	4 2 5 3 9	05/03/1988	Szlam	379	377	
	4	7	5 7 2 6 7	07/12/1988	Riskin	379	113	
	4	7	8 2 4 6 3	11/01/1988	Sanders	364	900	
	4	7	8 2 5 1 0	11/01/1988	Szlam	379	88	
	4	7	9 2 9 6 8	12/20/1988	Katz	379	92	
	4	7	9 7 9 1 1	01/10/1989	Szlam et al.	379	67	
	4	8	1 1 2 4 0	03/07/1989	Balluo et al	364	518	
	4	8	2 9 5 6 3	05/09/1989	Crockett et al.	379	309	
	4	8	5 8 1 2 0	08/15/1989	Samuelson	364	401	
	4	8	6 6 6 3 8	09/12/1989	Cosentino et al.	364	521	
EXAMINER					DATE CONSIDERED			
EXAMINER: Initial citation considered. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.								



Section 2. Form PTO - 1449 (Modified)

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FORM PTO-1449
(Modified)U.S. DEPARTMENT OF COMMERCE
PATENT AND TRADEMARK OFFICEAtty. Docket No.
CELLIT-003XXSerial No.
09/456,166INFORMATION DISCLOSURE
STATEMENT BY APPLICANT
(Use several sheets if necessary)Applicants
Jose Villena Eyal Ben-Chanoch

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(37 CFR 1.98(b))

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U.S. PATENT DOCUMENTS

EXAMINERS INITIALS	PATENT NUMBER	ISSUE DATE	PATENTEE	CLASS	SUBCLASS	FILING DATE IF APPROPRIATE
	4 8 8 1 2 6 1	11/14/1989	Oliphant et al.	379	215	
	4 8 9 4 8 5 7	01/16/1990	Szlam et al.	379	67	
	4 8 9 6 3 4 5	01/23/1990	Thorne	379	67	
	4 9 3 3 9 6 4	06/12/1990	Girgis	379	67	
	4 9 3 9 7 7 1	07/03/1990	Brown et al.	379	67	
	4 9 3 9 7 7 3	07/03/1990	Katz	379	204	
	4 9 8 8 2 0 9	01/29/1991	Davidson et al.	370	58	
	5 0 2 1 9 7 6	06/04/1991	Wexelblat et al.	364	521	
	5 0 4 1 9 9 2	08/20/1991	Cunningham et al.	364	518	
	5 0 6 2 1 0 3	10/29/1991	Davidson et al.	370	58.1	
	5 0 7 0 5 2 5	12/03/1991	Szlam et al.	379	196	
	5 1 1 5 5 0 1	05/19/1992	Kerr	395	600	
	5 1 1 9 0 7 2	06/02/1992	Hemingway	340	573	
	5 1 1 9 4 7 5	06/02/1992	Smith et al.	395	156	
	5 1 2 1 4 7 7	06/09/1992	Koopmans et al.	395	156	
	5 1 7 5 7 6 1	12/29/1992	Ramsey et al.	379	89	
	5 1 7 9 6 5 7	01/12/1993	Dykstal et al.	395	161	
	5 1 7 9 7 0 0	01/12/1993	Aihara et al.	395	650	
	5 1 8 1 2 3 6	01/19/1993	LaVallee et al.	379	67	
	5 2 0 6 9 0 3	04/27/1993	Broomfield et al.	379	309	
	5 2 1 4 6 8 8	05/25/1993	Szlam et al.	379	67	
	5 2 7 6 7 3 1	01/04/1994	Arbel et al.	379	88	
	5 3 0 9 5 0 5	05/03/1994	Szlam et al.	379	88	
	5 3 0 9 5 1 3	05/03/1994	Rose	379	265	
	5 3 3 5 2 6 9	08/02/1994	Steinlicht	379	266	
	5 3 4 5 5 8 9	09/06/1994	King et al.	395	650	
	5 3 5 7 2 5 4	10/18/1994	Kah	342	42	
	5 3 8 6 4 1 2	01/31/1995	Park et al.	370	53	
	5 4 2 8 8 2 7	06/27/1995	Kaaser	455	161.3	
	5 4 3 0 7 9 2	07/04/1995	Jesurum et al.	379	67	

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Section 2. Form PTO - 1449 (Modified)

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FORM PTO-1449 (Modified) U.S. DEPARTMENT OF COMMERCE PATENT AND TRADEMARK OFFICE INFORMATION DISCLOSURE STATEMENT BY APPLICANT (Use several sheets if necessary) (37 CFR 1.98(b))	Atty. Docket No. CELLIT-003XX	Serial No. 09/456,166
	Applicants Jose Villena Eyal Ben-Chanoch	
	Filing Date December 7, 1999	Group 2742

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U.S. PATENT DOCUMENTS

EXAMINERS INITIALS	PATENT NUMBER	ISSUE DATE	PATENTEE	CLASS	SUBCLASS	FILING DATE IF APPROPRIATE
	5 4 4 0 6 1 6	08/08/1995	Harrington et al.	379	88	
	5 4 9 0 2 1 1	02/06/1996	Adams	379	265	
	5 5 0 0 8 9 1	03/19/1996	Harrington et al.	379	265	
	5 5 1 1 1 1 2	04/23/1996	Szlam	379	88	
	5 5 1 1 1 1 7	04/23/1996	Zazzera	379	265	
	5 5 1 9 7 7 3	05/21/1996	Dumas et al.	379	265	
	5 5 3 3 1 0 9	07/02/1996	Baker	379	201	
	5 5 3 5 2 7 0	07/09/1996	Doremus et al.	379	266	
	5 5 4 6 4 5 6	08/13/1996	Vilsoet et al.	379	265	
	5 5 5 3 1 3 3	09/03/1996	Perkins	379	265	
	5 5 6 8 5 4 4	10/22/1996	Keeler et al.	379	273	
	5 5 7 9 3 6 8	11/26/1996	Berkum	379	15	
	5 5 8 1 6 0 2	12/03/1996	Szlam	379	67	
	5 5 8 6 1 7 8	12/17/1996	Koenig	379	265	
	5 5 8 8 0 4 5	12/24/1996	Locke	379	67	
	5 5 9 4 7 8 1	01/14/1997	Kozdon et al.	379	60	
	5 5 9 4 7 9 1	01/14/1997	Szlam et al.	379	265	
	5 6 1 9 5 5 7	04/08/1997	Berkum	379	88	
	5 6 2 3 5 4 0	04/22/1997	Morrison et al.	379	115	
	5 6 7 5 6 3 7	10/07/1997	Szlam et al.	379	142	
	5 6 8 9 2 4 0	11/18/1997	Traxler	340	573	
	5 6 9 6 8 1 8	12/09/1997	Doremus et al.	379	265	
	5 7 1 4 9 3 2	02/03/1998	Castellon et al.	340	539	
	5 7 1 5 3 0 7	02/03/1998	Zazzera	379	265	
	5 7 2 2 0 5 9	02/24/1998	Campana	455	226.2	
	5 7 2 2 0 6 4	02/24/1998	Campana	455	351	
	5 7 2 9 6 0 0	03/17/1998	Blaha	379	265	
	5 7 4 2 2 3 3	04/21/1998	Hoffman et al.	340	573	
	5 8 1 5 5 6 5	09/29/1998	Doremus et al.	379	265	
	5 8 2 5 2 8 3	10/20/1998	Camhl	340	438	

EXAMINER	DATE CONSIDERED
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	Applicants Jose Villena Eyal Ben-Chanoch	
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U.S. PATENT DOCUMENTS

EXAMINER INITIALS	PATENT NUMBER	ISSUE DATE	PATENTEE	CLASS	SUBCLASS	FILING DATE IF APPROPRIATE
	5 8 2 5 8 6 9	10/20/1998	Brooks et al.	379	265	
	5 8 2 8 7 3 1	10/27/1998	Szlam	379	88	
	5 8 3 2 0 5 9	11/03/1998	Aldred et al.	379	34	
	5 8 3 2 0 7 0	11/03/1998	Bloom et al.	379	265	
	5 8 5 7 0 1 4	01/05/1999	Sumner et al.	379	93.02	
	5 8 6 4 6 1 5	01/26/1999	Dezonno	379	265	
	5 9 4 0 4 9 4	08/17/1999	Rafacz	379	265	
	5 9 6 3 6 3 5	10/05/1999	Szlam et al.	379	309	
	5 9 9 1 3 9 4	11/23/1999	Dezonno et al.	379	265	
	6 0 4 4 1 4 6	03/28/2000	Gisby et al.	379	265	
	6 0 4 4 3 5 5	03/28/2000	Crockett et al.	705	8	
	6 1 1 8 7 6 3	09/12/2000	Trumbull	370	231	
	6 1 3 4 5 3 0	10/17/2000	Bunting et al.	705	7	
	6 1 5 7 6 5 5	12/05/2000	Shtivelman	370	412	
	6 2 6 9 1 5 3	07/31/2001	Carpenter	379	88.02	
	6 2 7 2 3 4 7	08/07/2001	Griffith et al.	455	445	
	6 3 1 4 0 8 9	11/06/2001	Szlam et al.	370	270	
	6 3 5 9 8 9 2	03/19/2002	Szlam	370	401	
	6 3 5 9 9 8 2	03/19/2002	Foster et al.	379	266.06	
	6 3 6 2 8 3 8	03/26/2002	Szlam et al.	345	762	

U.S. PATENT APPLICATION PUBLICATION

EXAMINER INITIALS	APPLICATION NUMBER	FILING DATE	APPLICANT	CLASS	SUBCLASS	
	2002 0 0 4 7 8 5 9	04/25/2002	Szlam et al.	345	705	
	2002 0 0 6 7 8 2 2	06/06/2002	Cohen et al.	379	265.12	
	2002 0 1 4 3 8 7 8	10/03/2002	Birnbaum et al.	709	205	
	2002 0 1 4 5 6 2 4	10/10/2002	Szlam et al.	345	738	
	2002 0 1 6 1 8 9 6	10/31/2002	Wen et al.	709	227	

FOREIGN PATENT OR PUBLISHED FOREIGN PATENT APPLICATION

	DOCUMENT NUMBER	PUBLICATION DATE	COUNTRY OR PATENT OFFICE	CLASS	SUBCLASS	TRANSLATION
	EP 0 8 5 5 8 2 6	07/29/1998	European Patent Office	H04M	3/50	X

OTHER DOCUMENTS (Including Author, Title, Date**, Relevant Pages, Place of Publication***)

	M2 Presswire, 3COM: Cell IT launches breakthrough multimedia call center solution based on high speed 3Com systems; March 4, 1998; 1-3 webpages; Coventry
	AT & T Technology; In The Forefront With Integrated Call Centers; Winter 1992; 1-7 webpages; New York
	Telemarketing & Call Center Solutions; How a Travel-Industry Call Center Excels; Sep 1997; 1-2 webpages; Norwalk

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